



Keeping you safe - your new patient journey

Our team has always had your wellbeing as our priority. You can rest assured that we're experienced in keeping our practice spotlessly clean and our stringent decontamination processes have been in place for years. Due to Covid-19 we have put extra measures in place. Here are some instructions for what will happen when you visit.

Before your appointment



We will give you key information ahead of your appointment
You may be asked to complete a new medical history form



On the day



Ensure you have been to the toilet, are well hydrated and have brushed your teeth before leaving home
Please try to come to your appointment alone
Limit the possessions you bring with you



Entering our practice



Please wear a face covering – they are still compulsory
You will be required to sanitise your hands from the dispenser at the front door
We have a new magnetic door system so you will need to ring the bell on arrival, and wait for a member of the team to 'buzz' you in
Our practice will be clutter free with no magazines
We will ask for payments to be made by card



Treatment room



All treatment rooms are cleaned and disinfected between patients
You will be asked to sanitise your hands after your appointment
Our team will be wearing full personal protective equipment (PPE)

